DFPI DEPARTMENT OF FINANCIAL PROTECTION & INNOVATION

(formerly The Department of Business Oversight)

Fact Sheet

California's Financing Authority- we license and regulate financial services, products, and professionals such as:

- Chartered banks and credit unions
- California Finance Lenders
- California Residential Mortgage Lenders and Servicers
- Consumer and commercial loan companies
- Payday Lenders
- Escrow Agents
- And more

Full list of our licensees: https://dfpi.ca.gov/licensees-and-regulated-industries/

- Learn about us: https://dfpi.ca.gov/
- Report misconduct or submit a complaint: call our Consumer Services Office: 1-866-275-2677 or download complaint form: https://dfpi.ca.gov/file-a-complaint/
- Have a question about a DFPI licensee: email us: askdfpi@dfpi.ca.gov
- Interested in a publication or presentation: outreach@dfpi.ca.gov
- Subscribe to DFPI Outreach Newsletter: *Search for "CA DFPI"* and learn about DFPI news and updates, consumer alerts/advisories, upcoming events, and resources
- Property Assessed Clean Energy (PACE) program: Learn about the risks, laws, and answers to common questions: https://dfpi.ca.gov/pace-program-administrators/pace

Other Helpful Resources

- Federal Trade Commission (FTC): www.ftc.gov / Victim of Identity Theft : reportfraud.ftc.gov / DO NOT CALL Registry www.donotcall.gov
- Consumer Financial Protection Bureau (CFPB): www.consumerfinance.gov or 1-855-411-2372
- CA Department of Real Estate: Real Estate Fraud– www.dre.ca.gov
- CA Contractors State License Board: Contractor Fraud– www.cslb.ca.gov or 1-800-321-2752